

**FirstOnSite Sale to Interstate Restoration
FAQ - Supplier Questions**

April 21, 2016

Suppliers and Vendors;

The engine of any business is its people. In the restoration business, that includes you. As we move through the CCAA process and complete the sale transaction to Interstate Restoration LLC. we are positioning ourselves to be better partners to you as we grow the business together. We will try to be in touch soon to discuss what this means and how we will work together as we move forward, but in the meantime please find below an FAQ document that should answer many of your questions.

- 1 Will unpaid invoices for products/services delivered prior to the CCAA filing be paid?
 - Pursuant to the terms of the asset purchase agreement, most amounts owing prior to the completion of the transaction (including pre-filing amounts) are expected to be assumed by the Purchaser on closing.
 - Invoices not yet paid at the time of CCAA filing or for amounts incurred prior to the CCAA filing are subject to the stay of proceedings provided under the CCAA.
- 2 Do I continue dealing with my existing contacts?
 - Yes, existing contacts should be used as FirstOnSite continues to operate and provide services to customers.
- 3 Do I have to continue to provide goods / services to the Company?
 - Yes providing that FirstOnSite pays agreed upon prices for goods/services provided after the start of the CCAA period.
- 4 When will I be paid for goods / services provided during the CCAA period?
 - Any goods or services received or performed during the CCAA period will be paid right away.
- 5 What do I do if my invoice is for service provided prior to the filing date and extends past it?
 - Services covering the period prior to and after the filing date will need to be billed on two separate invoices. Work that takes place on the filing date should be reflected on the second invoice.
6. What is the next step in the CCAA proceedings?
 - A hearing for a comeback motion (the "Comeback Hearing") in respect of the Initial Order has been scheduled for May 2, 2016 before the Court at 330 University Ave, Toronto, Ontario. At the Comeback Hearing any interested party who wishes to amend or vary the Initial Order will be entitled to appear or bring a motion before the Court. Related Court materials and updates as to the date and time of the Comeback Hearing, if any, will be made available on the Monitor's website. If you have any questions or wish to bring a motion or seek relief at the Comeback Hearing, you can contact the Monitor at the contact information provided below.
7. How will I be kept informed of developments during the proceedings?
 - FirstOnSite will provide periodic updates on the progress of the CCAA proceedings and key developments. In addition, Court materials, Court orders and Monitor's reports will be available on the Monitor's website at <http://cfcanada.fticonsulting.com/firstonsite>
8. What do I do if I have other questions?
 - For every-day business questions, please continue to speak to your normal contact person at FirstOnSite.
 - For updates relating to the CCAA proceedings, please visit the Monitor's website at <http://cfcanada.fticonsulting.com/firstonsite>.
 - For further questions you can call the Monitor's hot-line at 1-844-709-6730 or send an email to the Monitor at firstonsite@fticonsulting.com.

Rest assured that FirstOnSite is, and will continue to be, open for business. We will continue to provide service to our customers and purchase goods and services as we complete the sale transaction and position ourselves to be strong long term partners to you.

Regards,

FirstOnSite Restoration